


Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Last updated: August 23, 2023

School Bytes provides a parent portal to help your school communicate with you.

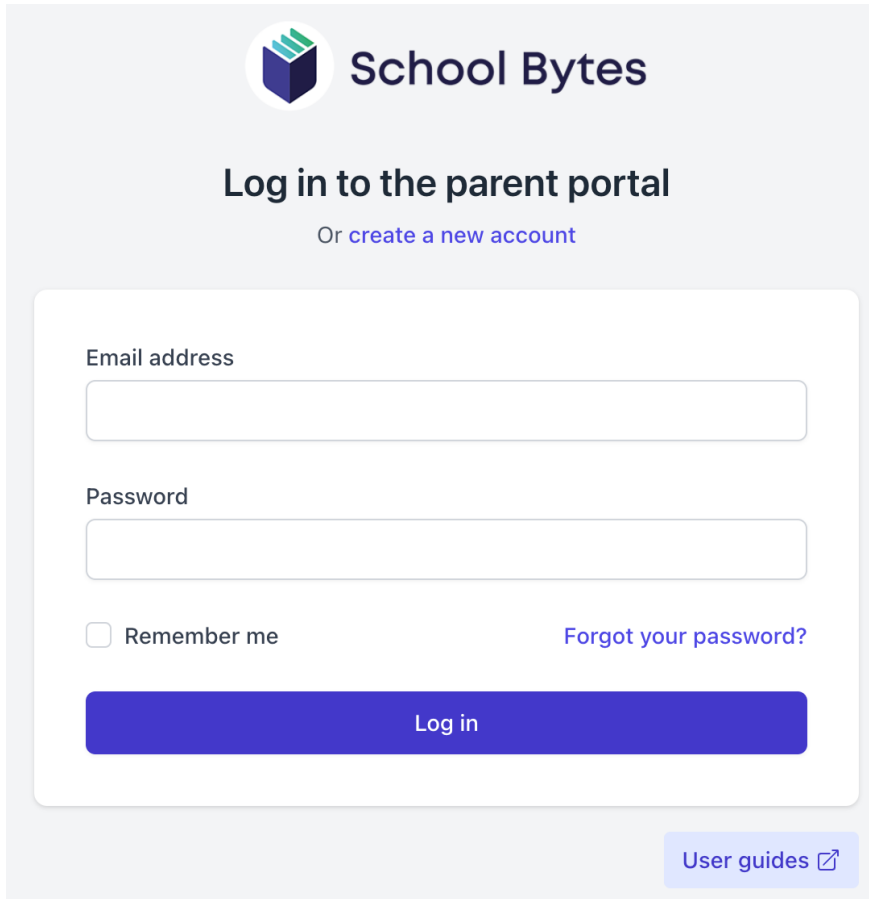
Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

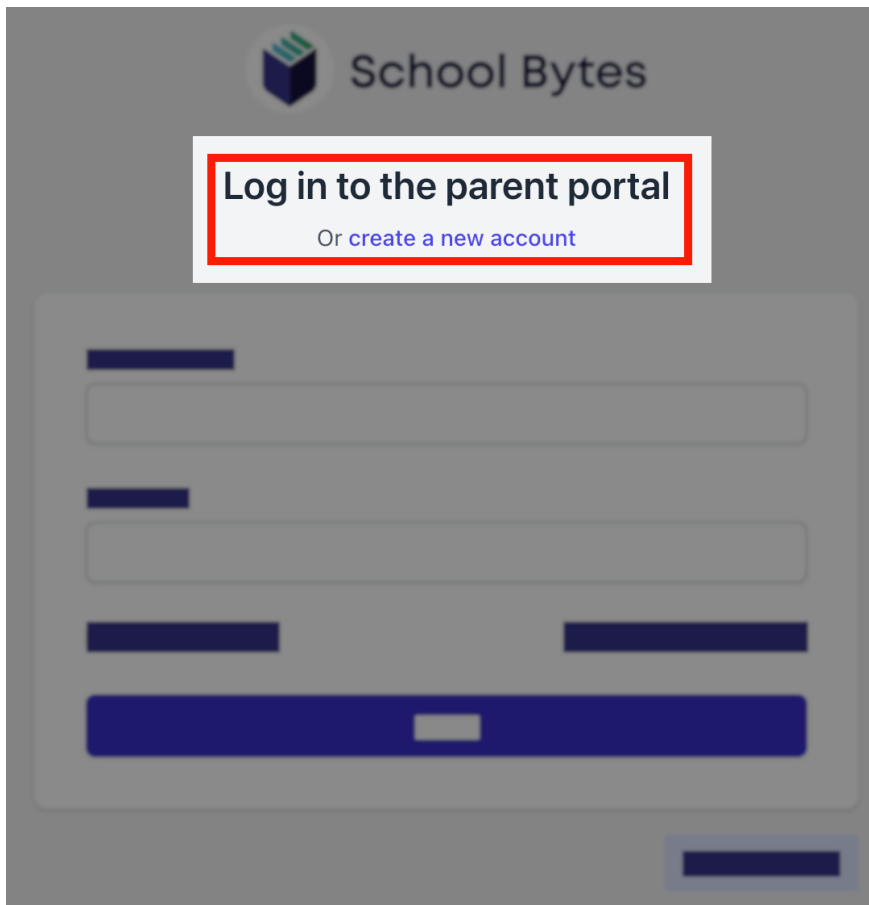
Detailed steps

1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>



The screenshot shows the login page for the School Bytes parent portal. At the top left is the School Bytes logo, which consists of a blue cube with green lines. To the right of the logo is the text "School Bytes". Below the logo and name is the heading "Log in to the parent portal" in a bold, dark font. Underneath this heading is the text "Or [create a new account](#)" in a smaller, blue font. The main content area is a white rounded rectangle containing two input fields: "Email address" and "Password". Below the "Email address" field is a checkbox labeled "Remember me". To the right of the "Remember me" checkbox is a blue link that says "Forgot your password?". At the bottom of the white rounded rectangle is a large blue button with the text "Log in" in white. In the bottom right corner of the overall page, there is a light blue button with the text "User guides" and a small external link icon.

2. Select the create a new account link.



3. Enter your first name as it appears on your student's profile at the school.

School Bytes

Register your account

First name

[Red-bordered input field]

[Dark blue label]

[Input field]

[Dark blue label]

[Input field]

[Dark blue label]

[Input field]

[Dark blue label]

[Input field]

[Dark blue button]

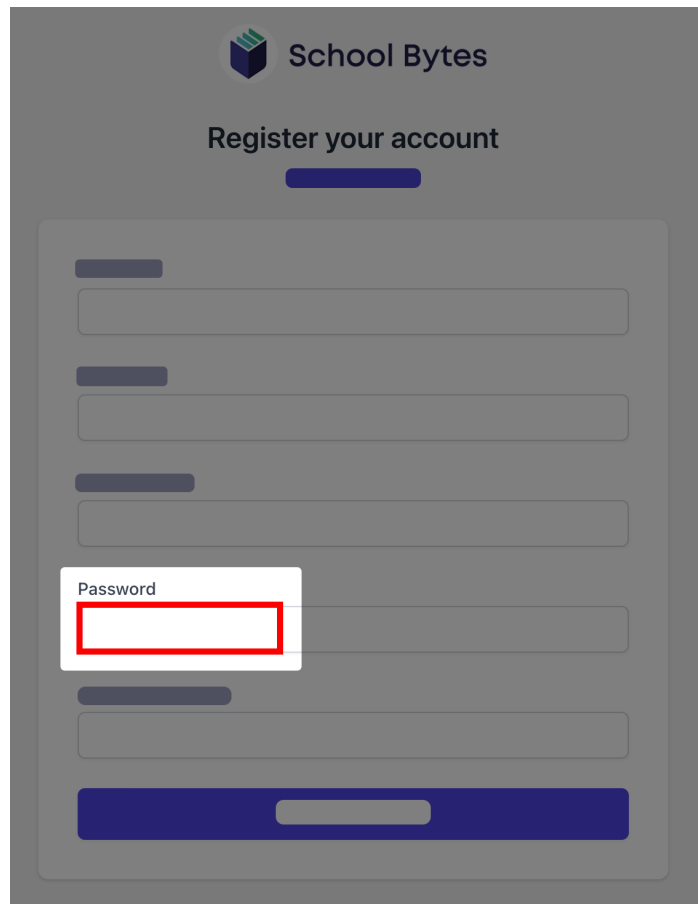
4. Enter your last name as it appears on your student's profile at the school.

The screenshot shows the 'Register your account' page for School Bytes. At the top, there is the School Bytes logo and the title 'Register your account' with a blue arrow pointing right. Below the title is a registration form with several input fields. The second field from the top is labeled 'Last name' and is highlighted with a red rectangular border. The other fields are currently empty. At the bottom of the form is a large blue button with a white arrow pointing right.

5. Enter the email address that you use for school communication.

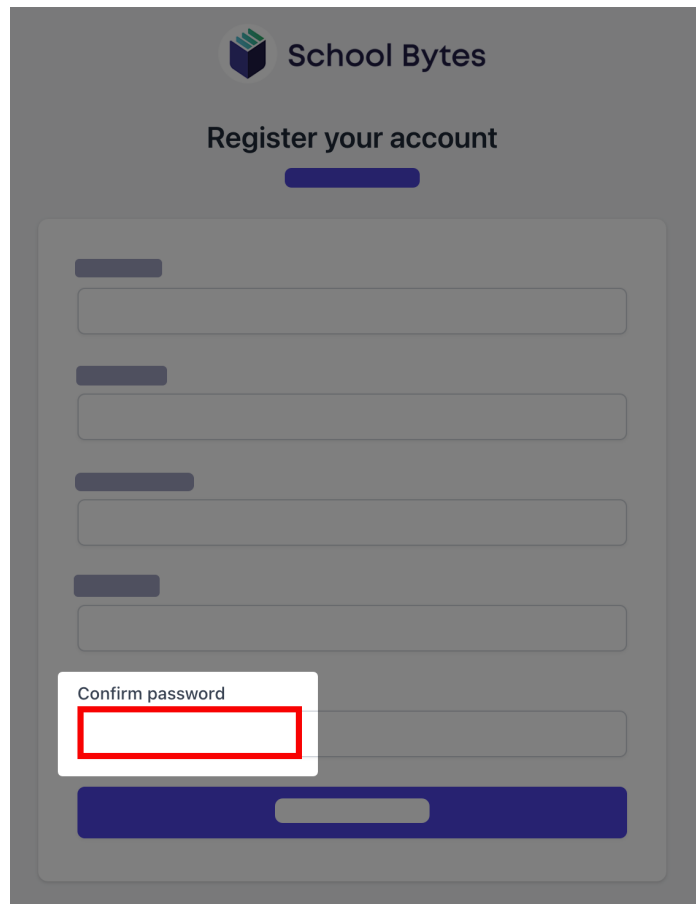
This screenshot is identical to the one above, showing the 'Register your account' page. However, in this version, the third input field from the top is labeled 'Email address' and is highlighted with a red rectangular border. The other fields remain empty, and the blue button at the bottom is still present.

6. Enter a password.



The screenshot shows the 'Register your account' page for School Bytes. At the top, there is the School Bytes logo and the title 'Register your account' with a blue arrow pointing right. Below the title are several input fields. The fourth field from the top is labeled 'Password' and is highlighted with a red rectangular border. At the bottom of the form is a large blue button with a white arrow pointing right.

7. Confirm the password.



The screenshot shows the 'Register your account' page for School Bytes. At the top, there is the School Bytes logo and the title 'Register your account'. Below the title is a dark blue bar. The main form area contains several input fields, each with a dark blue label above it. The labels are partially obscured by grey bars. The last input field is labeled 'Confirm password' and is highlighted with a red rectangular border. Below the input fields is a large dark blue button with a white 'X' icon.

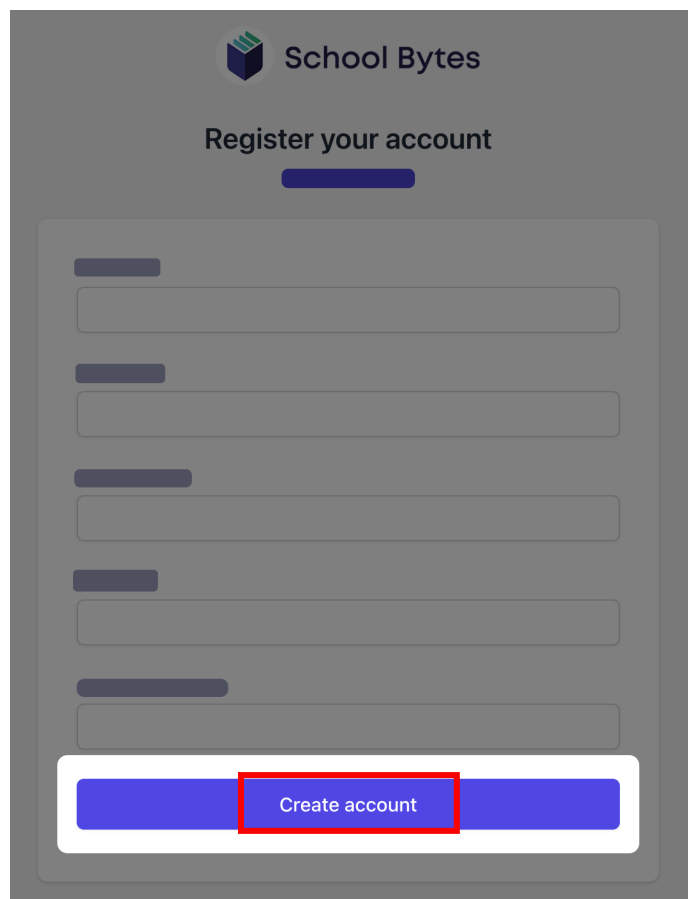
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

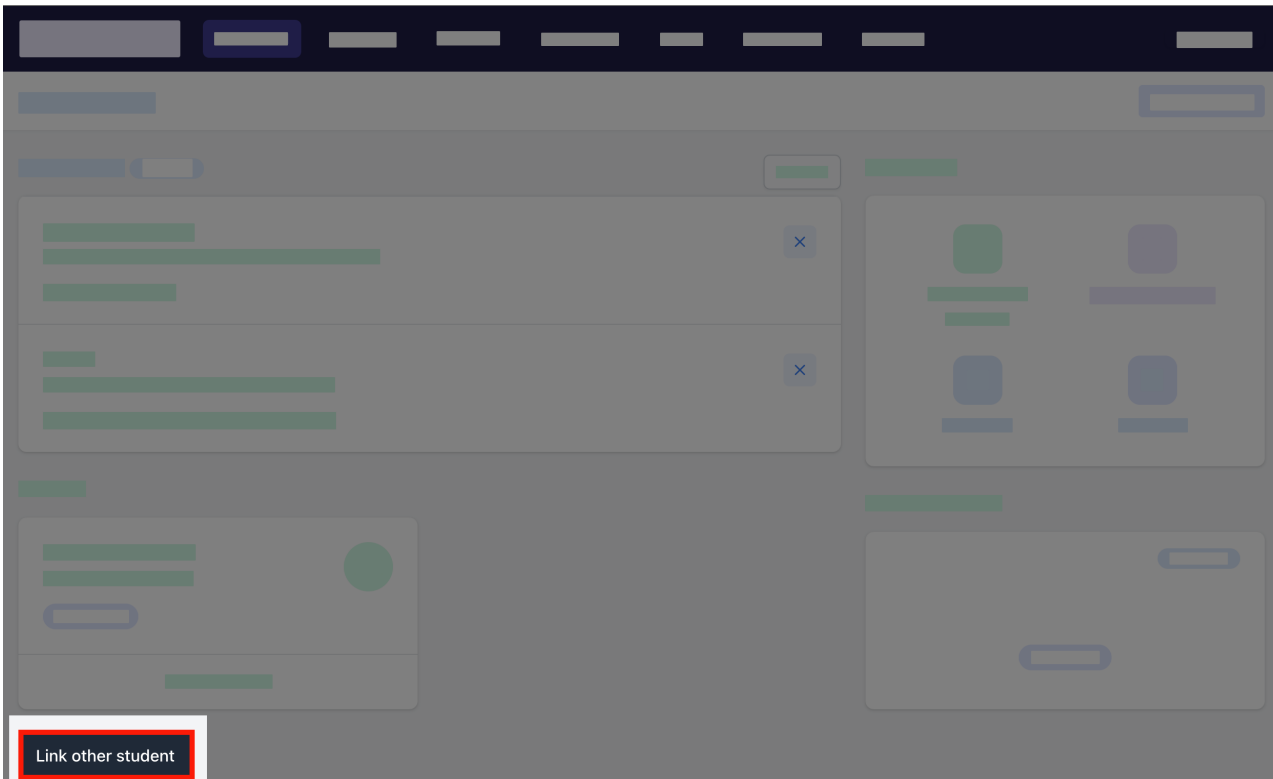
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.

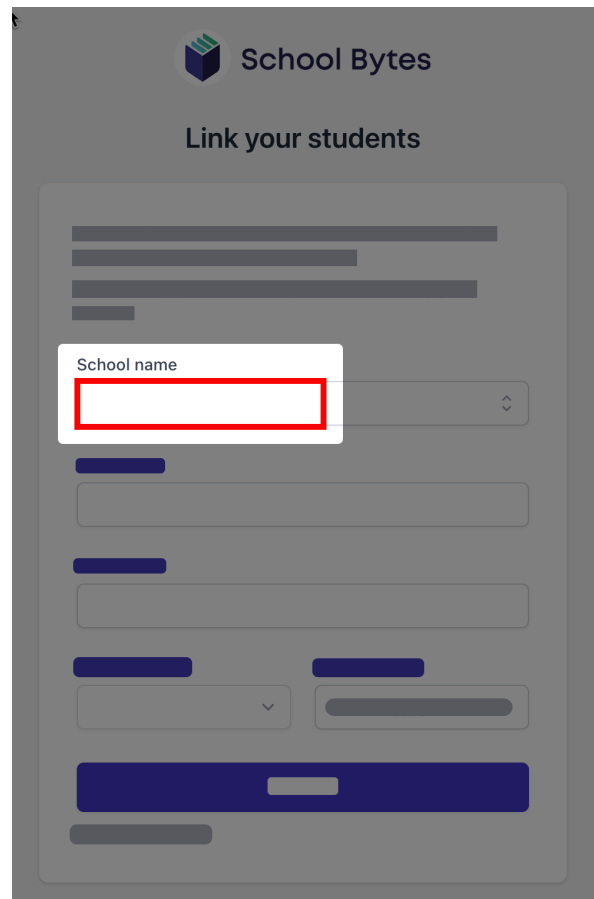


The screenshot shows the 'Register your account' page for School Bytes. At the top, there is the School Bytes logo and the title 'Register your account'. Below the title is a dark blue bar. The main form area contains several input fields, each with a dark blue label above it. The labels are partially obscured by grey bars. At the bottom of the form is a large blue button with the text 'Create account' in white, which is highlighted with a red rectangular border.

1. Select link other student.



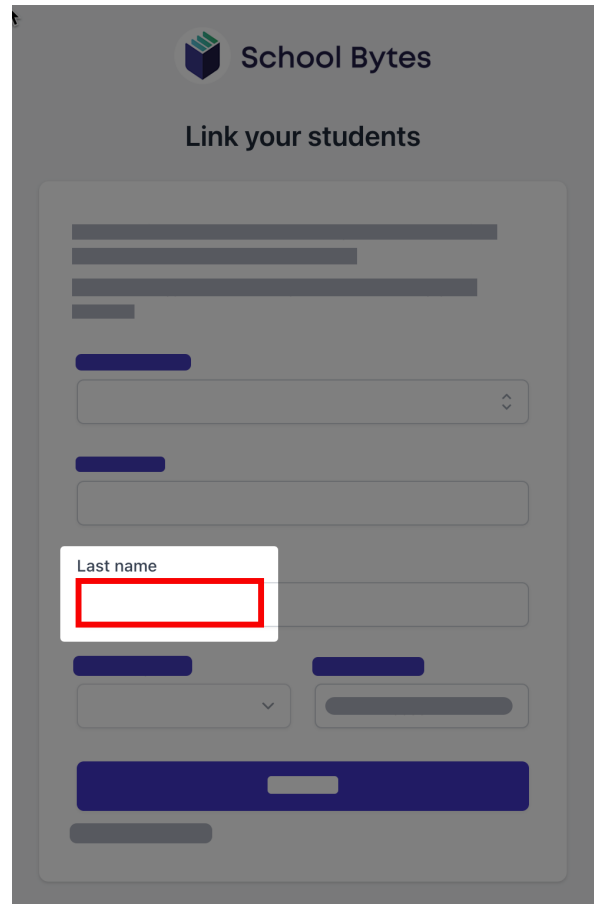
2. Search for the school's name.



3. Enter the student's first name.



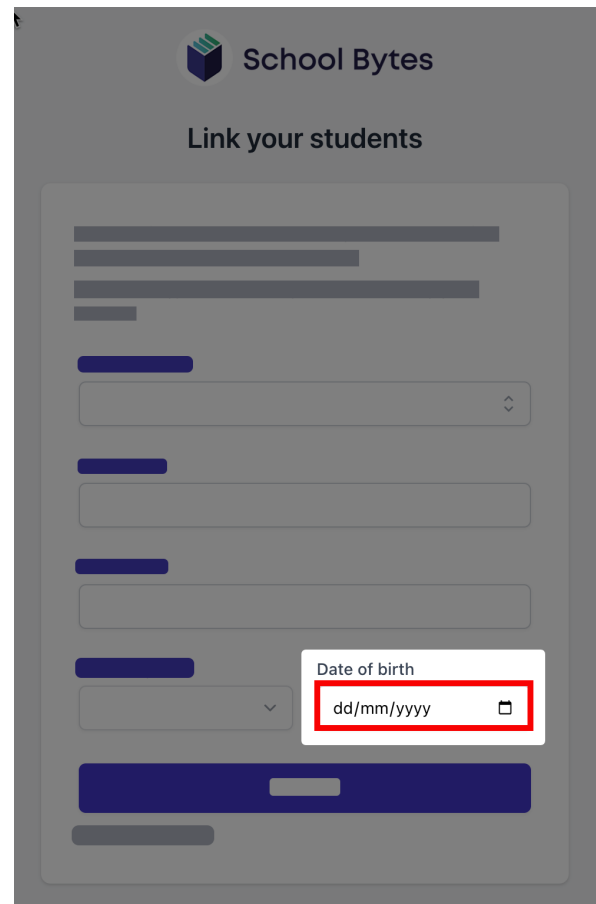
4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.



The screenshot shows the 'Link your students' interface in the School Bytes parent portal. The page title is 'School Bytes' and the subtitle is 'Link your students'. The form contains several input fields for student information. The 'Date of birth' field is highlighted with a red box, and a date picker is open, showing the format 'dd/mm/yyyy'.

7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.

